

COMPREHENSIVE NOTICE BOARD (Updated up to 28.11.2025)

A. CUSTOMER SERVICE INFORMATION

- i. We have separately displayed the key interest rates on loans in the Branch Offices.: **In the Information Booklet**
- ii. We also displayed all type of charges/fees.: **In the Information Booklet**

B. SERVICE CHARGES:

- i. We have separately displayed all types of Charges.: **In the Information Booklet**

C. GRIEVANCE REDRESSAL:

- i. If you have any grievances/complaints, please approach:

Name of the Grievance Redressal Officer – Mr. Mohd. Javed Akhter, Chief Manager (Legal SARFAESI),

Address – Mentor House, Govind Marg, Sethi Colony, Jaipur – 302004, Rajasthan.

Contact no. – +91 9414046526

- ii. If you are not satisfied with our Grievance Redressal Cell, you may approach the National Housing Bank at: Complaint Redressal Cell, Department of Regulation & Supervision, National Housing Bank, 4th Floor, Core 5A, India Habitat Centre, Lodhi Road, New Delhi – 110003.

D. OTHER SERVICES PROVIDED – N.A.

E. INFORMATION AVAILABLE IN BOOKLET FORM (Please approach Branch Official)

- i. All the items mentioned in (A) to (D) above.
- ii. Time norms for common transactions.
- iii. KYC& AML Policy and Fair Practice Code

F. DISPLAY OF CERTIFICATE OF REGISTRATION (COR) issued by NHB –Separately provided in Information Booklet.

MENTOR HOME LOANS INDIA LTD.

MENTOR HOME, GOVIND MARG, SETHI, COLONY, JAIPUR-302004

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